

## **Important Information Found On Sales Orders For Custom Sheet Products**

- 1. Bill To Address Address the invoice will be sent to
- 2. Ship To address Address the order will be sent to
- 3 Sales Order Number Number to reference when contacting Wausau Coated about your order. This will allow Customer Service to track your order more easily.
- 4. **Customer #** Your customer number in Wausau Coated Products' database
- 5. Ship Date The day your order is scheduled to leave our facility or one of our warehouse locations. You will need to add transit time to this date to calculate the arrival date of your order.
- Order Date The date your order was entered into our system
- 7. **Freight Code** Identifies who is responsible for the freight on your order Common examples – Collect, Prepaid, Prepaid & bill
- Ship Via Indicates the carrier that will be transporting your order
- 9. Warehouse The warehouse location your order is shipping from
- 10. **PO#** Your purchase order number
- 11. **Terms** Indicates payment terms established with accounting
- 12. Order Quantity Number of sheets ordered
- <sup>13.</sup> **Type** Identifies product (CS = Custom Sheets)
- 14. Width/Length Indicates the size of the material being sent
- **Quantity** For custom sheet products there may be a +/- percentage tolerance causing the quantity shipped to possibly be different from the quantity ordered. The difference, if any, will appear on your invoice.
- 16. Item Number Wausau Coated's product code for the item(s) being shipped
- 17. **Product Description** Identifies the construction of the material
- **Stencil** Customer provided information to help identify your order. This information would be included on paperwork for this order (e.g. Customer po#, job #)
- Unit Price Price for each item by unit of measure (all prices in US dollars)
  - **U/M** Unit of measure used for this item

- 20. **Total** Total price for each line item (In US dollars)
- 21. Total number of sheets that were shipped
- 22. Order Total Total value of material ordered
- Page # Indicates page # for your order. Orders with multiple items may have more than one page.
- **Printed** The date and time your order confirmation was sent to you.
- 25. **Quote #** Will reflect the quote # number related to your order
- 26. **RFA #** Identifying number used during product development
- 27. Salesperson The name of your outside sales representative
- <sup>28.</sup> Inside Slpn The name of your inside sales representative
- 29. **Taken By** Name of the person who entered your order
- 30. **Grain** Indicates grain direction of sheet
- **Tolerance** For custom sheet orders there may be a +/- percentage tolerance causing the quantity shipped to possibly be different from the quantity ordered. The difference, if any, will appear on your invoice.
- 32. **Cutting Info** When converted on press if it will be done roll to roll or roll to sheet
- 33. Packing Identifies how the material will be packed/packaged
- 34. **Skid Size** Wausau Coated Products will use the skid that best fits the ordered material unless special requirements have been previously arranaged. Special requirements may be listed here.
- 35. Marked At Number of sheets between inserted markers

## **Questions About Your Order**

Our Customer Service staff can assist you with any additional questions or concerns you may have regarding your order. You may call your representative directly or contact our Customer Service department at 800-345-8039.